Marlene H. Dortch, Office of the Secretary Federal Communications Commission 445 – 12<sup>th</sup> Street, S.W. – Suite TW-A325 Washington, D.C. 20554 FEB 222011
FCC Mail Room



680 Tyler Street Eugene, OR 97402

Annual 47 C.F.R. 64.2009(e) CPNI Certification 2010 FRN 0001551480

Date: February 17, 2011

EB Docket 06-036

I, James D. Silke, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established Operating Procedures that are adequate to ensure compliance with the Commission's CPNI Rules. See 47 CFR 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The Company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past years concerning the unauthorized release of CPNI.

Signed!

James D. Silke, President

Attachment: CPNI Compliance Statement

No. of Copies rec'd 174 List A B C D E

## Company Compliance procedures of requirements of section 64.2991 et seq.

CPNI Compliance Statement of Silke Communications, Inc. Eugene, OR

FEB

FEB 222011

Received & Inspected

FRN 0001551480

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Silke Communications, Inc, (the "Carrier") has established operating procedures that ensure compliance with the Federal Communications Commission regulations regarding the protection of Consumer Proprietary Network Information ("CPNI").

Carrier does not rent, sell or otherwise disclose customers CPNI to other entities.

Carrier does not use any customer CPNI in any marketing activities.

Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to any use of CPNI.

Carrier procedures require affirmative written/electronic customer approval or Court Order for the release of CPNI to third parties.

Carrier maintains a record of any and all instances where CPNI was disclosed or provided to third parties including law enforcement or where third parties were allowed access to CPNI. The record includes a description of each campaign or request, the specific CPNI that was used in the campaign, and what products or services were offered as a part of the campaign.

Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Employees have been trained as to when they are and are not authorized to access or use CPNI. Carrier established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

Carrier has established a supervisory review process regarding compliance with the CNPNI rules with respect to outbound marketing situations and maintains records of Carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing requests for customer approval regarding its CPNI.

Signature:

James D. Silke, President

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Signed. James D. Silke, President

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James D. Silke, President